

www.MastectomyShop.com

The Original Mastectomy Website

TERMS AND CONDITIONS RETURN/EXCHANGE POLICY

Dear Customer,

Thank you for your order. At MastectomyShop.com, we continue to enhance our website by adding and updating the newest and latest innovative products available for after any type of breast surgery, from Radical mastectomy to Reconstruction, or simply for external breast enhancement. When wearing a breast form(s) and bras that fit properly, you will achieve symmetry, proper spinal alignment, and look great with comfort and style. Please check out our Lymphedema Compression products as well. Please visit www.mastectomyshop.com often.

We want your 100% satisfaction.

Breast Forms, Post-Surgical bras and Camisoles, Silicone Nipples, Headwear, Compression Products: All returned or items to be exchanged must have tags and show no signs of wear. We do not accept returns, issue a refund or exchange Breast Forms, Post-Surgical bras and Camisoles, Silicone Nipples, that have been worn, washed, tags removed, stained, deodorant stain and/or odor, smell of smoke, or show any type of damage. Products are exchangeable only for merchandise credit good for 15 business days from the date of purchase. MastectomyShop.com has right to determine condition of product(s) for refund ability or exchangeability. If the item has not been worn, odorless, shows no signs of wear, returned with tags attached in its original packaging and meets our criteria for an exchange, then we will gladly exchange, refund or give merchandise credit to be used within 15 business days (Less shipping and handling) for the item.

✦ Returns of any Breast Forms, Post-Surgical Bras and Camisoles, Silicone Nipples, Headwear, and Compression Products are subject to a 15% Restocking Fee.

Swimsuits: Must have tags and show no signs of wear. We will not accept returns, issue a refund or offer an exchange on swimsuits that have been worn, washed, tags removed, stained, deodorant stains from trying on and/or odor, smell of smoke, or show any type of damage, panty liner in crotch must be in place. Swimsuit(s) are exchangeable for merchandise credit good for 15 business days from the date of purchase. MastectomyShop.com has right to determine condition of swimsuit for exchangeability.

✦ Returns on all Swimwear are subject to a 20% Restocking Fee.

JODEE® PermaForms are custom-made and are therefore non-returnable and non-refundable.

Please email inquiries to: salesmlc@aol.com or call for assistance at: 1-877-413-2272.
Hours: Mon-Fri 10:00a.m.-4:00 p.m. EST. Please leave a message after hours.

***A Return Shipping/Handling Fee of \$10.00 applies to all exchanges by check/money order payable to:**

Margate Lymphedema Center, Inc.
2950 N. State Road 7 Suite #103
Margate, Florida 33063

Attn.: RETURNS -Internet Order # _____

Reason for Return: _____ Exchange for: Style#: _____ Size: _____ Qty: _____

*(We will notify you of any additional shipping charges when applicable. Additional shipping/handling charges may apply for an exchange of additional/heavier products.)

We kindly request exchanges be shipped back to us within 5 business days of delivery.

✂ PLEASE RETURN FORM BELOW ✂

MARGATE LYMPHEDEMA CENTER, INC.

2950 NORTH STATE RD. 7 * SUITE 103 * MARGATE, FLORIDA 33063

(954) 978-8227 OR TOLL FREE: (877) 413-2272

Order # _____

Phone # _____

Name: _____

Address: _____ Apt. _____ City: _____ ST _____ Zip _____

Should there be a difference in price for exchanged product, OR a restocking fee (Please see above), please include Credit Card information:

Credit Card #: _____ - _____ - _____ - _____ EXP Date: ____ / ____

Validation Code: _____ AMEX Code: _____ BILLING ZIP CODE: _____

"We appreciate your business!"